



Privacy Policy

To repair or upgrade your equipment I will need you to provide me with the following information.

- Your name
- Your contact number(s)
- Your email address
- Any login/password details for your equipment that you use.
- Repair information i.e. notes on what the problem(s) seem to be.

What I do with your details?

I use the data that you provide me with to assist with the repair process. Your contact information will enable me to:

- Contact you regarding booking of a repair/upgrade.
- Let you know about the progress of the repair.
- Give you details of when the repair/upgrade has been completed.

Ensuring the Privacy of your Information

GX Computers takes the privacy of the information that you provide very seriously. Once your equipment is booked in for repair a backup of your files and programs (if possible) will be taken. Personal information, software and files will never be shared without your consent.

I will do my utmost to make sure that your data is preserved during the repair/upgrade process. It is however your responsibility to ensure that your data is backed up on a separate device before I take any equipment away to carry out repairs/upgrades.

Instances where it may be necessary to share information

If it is thought that a piece of equipment provided for repair is stolen property it is a legal responsibility to report any suspicions to the appropriate authorities. Similarly, it is also an obligation to report any other illegal activity that is discovered as part of the computer repair process.

Dave Kidner

GX Computers